

**REGIONAL GROUP OF LDCs of:  
EAST & WEST SUSSEX, KENT AND SURREY**

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Minutes for the Meeting of the South (S.E. Coast) Group of LDCs  
held at the Reigate Manor Hotel, Reigate Hill, Reigate,  
Monday 15th April 2019

**Attendees:**

Barry Westwood (Surrey)	Nish Suchak (East Sussex)
Tim Hogan (Kent)	Agi Tarnowski (West Sussex)
Julian Unter (Kent)	Emanuel Lazanakis (West Sussex)
Richard Wilczynski (GDPC)	

**Guest:** Ryan Taylor (Capita)

**Apologies:** Toby Hancock (West Sussex) Snehal Dattani (Surrey); Parul Patel (East Sussex)

- Welcome and apologies for absence:** Ryan Taylor who works for PCSE (run by CAPITA) was welcomed to the meeting. Apologies were received as above.
- Talk by Ryan Taylor of Capita followed by Q&A:** Ryan explained in some detail the work he is responsible for relating to dentists and additions to the national dental performer list. The main bullet points of his presentation and response to member's questions were:
  - PCSE have recently been restructured. Ryan's department covers all of the UK (for dental). Their contract runs until 2022 with a possible three-year extension.
  - To improve delays with applications PCSE are now going into universities to engage with new graduates to explain to them what they need to do to apply.
  - Process for a performer number should take 12 weeks in two stages. Firstly, PCSE obtains all appropriate documents and interviews applicant in one of four national centres. Second, assuming DBS certificate is still current, application is approved by PLDP and the performer number is confirmed. Main issues seem to be clinical references and DPS certificates, (which need to be linked to the update service that keeps the certificate valid).
  - VT's can work within this period but have to stop if the number has not been confirmed at 12 weeks.
  - Applications for overseas applicants is different (validation by experience etc). PLVE dentists need a clinical supervisor before they can apply for a number – it is difficult for providers to keep job offers open if the application runs into delays such as those caused by references in a foreign language for example. Concerns over GDC registered dentists who had had significant career breaks and are applying for performer numbers was discussed.
  - Application process shortly to go on-line which should improve process – there will be drop-down boxes which won't allow progression without all relevant information being supplied to each section (too late for this year's graduates). Process should be Efficient, Effective & Foolproof. Won't go live until fit for purpose.
  - PCSE needed to take on more staff than anticipated in 2015~16 – however they are in a lot better position now.
- Minutes of the last meeting:** Agreed as an accurate representation of the meeting
- PASS Scheme(s):** E Sussex has already commenced its own scheme which will include mentoring support etc. Tim Hogan had spent some time looking at various schemes running nationally and had presented what he felt was a more straight forward but comprehensive scheme to the Kent LDC at their AGM the previous week. This had been approved by the full committee and would now be rolled out for practitioners in Kent. Tim & Julian were attending the training arranged by Sana and eWisdom/(HEE) at Kings later in the week for Coaching and Mentoring (including appraisal training) along with several members from East Sussex LDC. Surrey and West Sussex felt that they would like to see how the Kent version of PASS progressed before making any decisions which way they

preferred to approach this. Some consistency across the KSS patch might help to progress acceptance of the scheme and potentially allow a cross border referral if needed although members remained unsure of the need for this. Kent's scheme had been sent to Deborah Ward and Karen Crossland and the BDA for comment [Noted after the meeting that Kent PASS paper had not been circulated to all members prior to the meeting so a copy has been attached at Appendix 1]

## 5. Regional reports:

**Kent:** Recent elections completed – membership is 29 out of a possible 30 members with 4 additional co-options; issue over bariatric chair referrals to community had been agreed for any patient over 21 stone; apparent that there is no provision for bariatric patients for out-of-hours emergencies in the current DentaLine clinics. Concern over poor services for Occupational Health offered by current contractor Heales Medical. Julian pressing NHSE for contract performance data - he will use FOI if it is not forthcoming.

**Surrey:** PASS – Surrey happy with the Kent model; Snehal was contacting DERS with various concerns; Barry commented that he has a private GP but discovered on REGO he is apparently registered with a GP in Kent but this practice denies he is registered there – clearly a REGO error?; LDC was considering allowing (practice) business owners to become LDC members (as long as they pay the levy). This could also include nurses, hygienists and private practitioners. There had been an issue with the LMC regarding dentistry and Clopidogrel regimes with possibly incorrect advice from doctors being challenged by dental practitioners.

**East Sussex:** Also have Heales issues – asked for copy of Kent's letter to NHSE; Discussion about the need to collect a band II charge if referring a patient for IMOS – but the need to refund back and only claim a band I charge if the patient is subsequently referred onto 2<sup>o</sup> care (course of treatment needs to be kept open until referral is complete); having an education day on 7/2/20 and a possible hands-on day located at the Amex Stadium also; discussed running a complaints/record keeping/communication/consent course to run in E Sx and possibly further afield if suitable speakers and interest can be found (will seek deanery approval and advertise on eWisdom). Members attending were not sure if a good website presentation might interest/access a larger audience than a roadshow.

**West Sussex:** Mention was made of engagement with relevant individuals for dementia support; a fund raising event was being considered for the benefit of Burma Dent (<http://www.burmadent.com>)

There was general concern that Annie Godden was no longer available to attend S E Coast meetings. It was not feasible to discuss all matters at LDN or DCQAP meetings where the LDCs are represented. There was a risk that matters inadvertently incorrectly reported at the S E Coast meetings would risk causing difficulties if action was taken based on misinformation – easily correctable by the presence of the senior commissioner. **Action:** It was proposed that all four LDC chairs would write to her and her superior requesting she reconsiders.

## 6. Issues arising from new Orthodontic procurement:

- There seem to be issues with premises for new contract entrants.
- Use of contingency sites are involving patients in considerable travel problems.
- REGO does not currently show all the new sites (assumes they are not up and running yet?).
- Reasons appear to be that the drawn out procurement process has resulted in options on premises expiring (usually have a 6 month limit)
- This was predicted and the process appears flawed?
- Man-power issues – many existing providers have remained open seeing existing patients / new providers have gaps in their teams and in addition to premises issues cannot provide a service?
- Waiting list transfers required existing providers to upload data to REGO but this has led to errors with some practices receiving more referrals than they have funding to treat?
- It appears waiting lists are not being transferred to new Providers in chronological order by REGO, so new Providers have no idea how long patients have been waiting. Some patients could fall from the top of one waiting list to the bottom of another
- Overall UOA value has been decreased and numbers requiring treatment seem not to match the needs assessment exercise – affects level and availability of care

7. **Current Contract Matters/Pilot and amended contracts:** Special Care and Paeds about to undergo a procurement exercise. Restrictions on suitability of LDC membership meant that Keith Percival (IoW) and Nilesh Patel have been appointed as Reps. **Action:** Chair to write to these two individuals asking one or other to report to SE Coast
8. **Annual Financial Report:** Report of expenditure for the last year was tabled for members along with an estimate and requests for funds for the next 12 months by Julian. It was **agreed** that each LDC would pay £550. Copy of reports attached at Appendix 2. Julian to send email invoices to Chair/Secretaries for onward circulation to respective treasurers
9. **PAG:** Kent has raised an issue with three clinical cases reported by the same clinical adviser that had raised concerns. A meeting was planned with the senior clinical adviser shortly.
10. **LDN Report:** MCNs are now starting to steer matters. There is however no will to procure restorative services for example unless more money becomes available. There appears to be “carnage” in orthodontics. The LDN is trying to implement priorities and weave this into what the NHS identifies as its priorities.
11. **Treasurer’s Report and Financial Matters:** As item 11
12. **Any Other Business:** There was no other business

Meeting closed at 9pm

Date/venue of next meeting: **Agreed:** 8<sup>th</sup> July 2019 @ 6pm – Snehal to confirm Reigate Hotel for the meeting

Attached:

- Appendix 1 – Copy of Kent PASS Scheme
- Appendix 2 – (i) Copy of Annual Financial Report &  
(ii) Funding Agreement for 2019~20

Minutes prepared by J M Unter

Minutes S E Coast group of LDCs ~ 15<sup>th</sup> April 2019 FINAL